



## PRODUCTION

Improve your company's production productivity, profitability, and sustainability.

Certification / Professional	<b>CPIM</b> • Certified in Planning and Inventory Management • Manage Strategic Resources for Production	Level 5 <b>\$4,765.20</b>
Certificate / Application	<b>SUPPLY CHAIN PLANNING CERTIFICATE</b> • Apply Techniques in SCM to Production	Level 4 <b>\$2,382.60</b>
Basic	<b>FOUNDATION OF SUPPLY CHAIN MANAGEMENT</b>	



## SUPPLY CHAIN

Improve the flow of products to your end customers through global collaboration, partnerships, process integration and technologies

Certification / Professional	<b>CSCP</b> • Certified Supply Chain Professional • Manage Strategic Resources for Supply Chain	Level 6 <b>\$4,765.20</b>
Certificate / Application	<b>SUPPLY CHAIN PROCUREMENT CERTIFICATE</b> • Apply Techniques in SCM to Procurement	Level 4 <b>\$1,625.04</b>
Basic	<b>FOUNDATION OF SUPPLY CHAIN MANAGEMENT</b>	



## LOGISTICS

Improve your company's warehouse logistics' productivity, efficiencies, and effectiveness.

Certification / Professional	<b>CLTD</b> • Certified in Logistics, Transportation & Distribution • Manage Strategic Resources for Logistics	Level 4 <b>\$3,264.00</b>
Certificate / Application	<b>SUPPLY CHAIN LOGISTICS CERTIFICATE</b> • Apply Techniques in SCM to Logistics	Level 3 <b>\$1,656.04</b>
Basic	<b>FOUNDATION OF SUPPLY CHAIN MANAGEMENT</b>	

**Note:** SSG Course Fees indicated here are before GST, and may be subjected to changes, especially if they are pending for funding Approval. To obtain the WSQ statement of Attainment (SOA) and its funding criteria, you must complete and pass the assessment at the end of each module. When you have completed the course or when you are ready for the certification exam, you can purchase exam credits from us.

For further enquiries, please contact:

**SMF Centre for Corporate Learning Pte Ltd**

2985 Jalan Bukit Merah, Singapore 159457

T: 65 6826 3100 | F: 65 6826 3113

E: enquiry.ccl@smfederation.org.sg | W: www.smfccl.sg

Company Registration No.:201014268Z



**CCL**  
SMF Centre for  
Corporate Learning

SMF Centre for Corporate Learning (SMF CCL) is one of Singapore's leading training providers with more than 50 years of experience in conducting productivity improvement, manufacturing-related, thought-leadership and personal development programmes. SMF CCL is also an Accredited Training Organisations (ATO) Centre with Skills-Future Singapore (SSG) and an Authorised Education Provider with APICS The Association of Operations Management.



### SUSTAINABILITY

To create greater awareness and push companies in taking the first step in the Green Economy by attending our courses.



### HUMAN CAPITAL

To enhance the manufacturing sector through upskilling, building intellectual capital, and practitioner certification by attending our courses.



### INTERNATIONALISATION

To strengthen companies' preparedness and value proposition beyond our national borders by attending our courses.



### PRODUCTIVITY AND INNOVATION

To proliferate the adoption of innovation, emerging best practices to optimise productivity by attending our courses.





# SINGAPORE WORKFORCE SKILLS QUALIFICATIONS (WSQ) COURSE

WSQ FUNDED COURSE		SkillsFuture Credit Availability	Training Duration	Course Fee	SME <sup>1</sup> (SC and PR only) (Pay 30% after funding)	SkillFuture Mid-Career Enhanced Funding (SC aged 40 and above)	All individual OR NON-SME (SCs/ PRs aged 21 and above) (Pay 50% after funding)	WSS2 (SC only)
COURSE FEE AFTER FUNDING (EXCLUDING GST)								
<b>MANUFACTURING &amp; LOGISTICS</b>								
1	WSQ Quality 4.0, Mindset and Practices	✓	1 Day	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
2	WSQ Apply 5S Techniques	✓	2 Days	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
3	WSQ Apply Quality Systems	✓	2 Days	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
4	WSQ Apply Teamwork in the Workplace	✓	2 Days	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
5	WSQ Perform Stock Control & Housekeeping Operations	✓	2 Days	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
6	WSQ Perform Warehouse Operations	✓	2 Days	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
7	WSQ Apply Root Cause Analysis	✓	2 Days	\$480.00	\$144.00	\$144.00	\$240.00	\$24.00
8	WSQ Apply Failure Mode and Effect Analysis (FMEA) Techniques	✓	2 Days	\$480.00	\$144.00	\$144.00	\$240.00	\$24.00
9	WSQ Implement Lean Six Sigma	✓	4 Days	\$2,100.00	\$630.00	\$630.00	\$1,050.00	\$105.00
10	WSQ Effective Uses and Applications of INCOTERMS in International Trade	✓	1 Day	\$250.00	\$75.00	\$75.00	\$125.00	\$12.50
11	WSQ Strategic Production Planning, Scheduling and Control	✓	2 Days	\$560.00	\$168.00	\$168.00	\$280.00	\$28.00
12	WSQ Apply Techniques in Supply Chain Management to Procurement	✓	32hrs	\$1,625.04	\$487.51	\$487.51	\$812.52	\$81.25
13	WSQ Apply Techniques in Supply Chain Management to Logistics	✓	32hrs	\$1,974.00	\$592.20	\$592.20	\$987.00	\$98.70
<b>WSQ OPERATE FORKLIFT (ENGLISH/MANDARIN) THEORY + PRACTICAL</b>								
14	WSQ Operate Forklift (English) - With 3/3A/Malaysian Driving Licence	✓	3 Days	\$420.00	\$126.00	\$126.00	\$210.00	\$21.00
15	WSQ Operate Forklift (Mandarin华语) - With 3/3A/Malaysian Driving Licence	✓	3 Days	\$420.00	\$126.00	\$126.00	\$210.00	\$21.00
16	WSQ Operate Forklift (English) -Without 3/3A/Malaysian Driving Licence	✓	5 Days	\$635.00	\$190.50	\$190.50	\$317.50	\$31.75
17	WSQ Operate Forklift (Mandarin华语) -Without 3/3A/Malaysian Driving Licence	✓	5 Days	\$635.00	\$190.50	\$190.50	\$317.50	\$31.75
<b>EMERGING TOPICS</b>								
18	WSQ Leading the Manufacturing Sustainability	✓	2 Days	\$1,350.00	\$405.00	\$405.00	\$675.00	\$67.50
19	WSQ Robotic Process Automation (RPA) for Manufacturing	✓	2 Days	\$800.00	\$240.00	\$240.00	\$400.00	\$40.00
20	WSQ Big Data Analytics for Professionals, Managers and Executives	✓	2 Days	\$800.00	\$240.00	\$240.00	\$400.00	\$40.00
21	WSQ Implementation of IoT for Organisation	✓	2 Days	\$900.00	\$270.00	\$270.00	\$450.00	\$45.00
22	WSQ Enterprise Cyber Security Awareness Course	✓	1 Day	\$350.00	\$105.00	\$105.00	\$175.00	\$17.50
23	WSQ Artificial Intelligence and Machine Learning for Beginners	✓	2 Days	\$800.00	\$240.00	\$240.00	\$400.00	\$40.00
<b>PERSONAL DEVELOPMENT</b>								
24	WSQ Supervise Teams at Work	✓	3 Days	\$672.00	\$201.60	\$201.60	\$336.00	\$33.60
25	WSQ Supervise Work Improvement Processes	✓	2 Days	\$640.00	\$192.00	\$192.00	\$320.00	\$32.00
26	WSQ Supervisory Management Skills - Leading, Coaching, Managing	✓	2 Days	\$720.00	\$216.00	\$216.00	\$360.00	\$36.00
27	WSQ Effective Implementation of Digitalisation through Business Modelling	✓	2 Days	\$1,120.00	\$336.00	\$336.00	\$560.00	\$56.00
28	WSQ Technical Writing Skills	✓	2 Days	\$300.00	\$90.00	\$90.00	\$150.00	\$15.00
<b>ASCM/APICS CERTIFICATION</b>								
29	Manage Strategic Resources for Production (CPIM)	✓	60hrs	\$4,765.15	\$1,429.55	\$1,429.55	\$2,382.58	\$238.26
30	Manage Strategic Resources for Logistics (CLTD)	✓	54hrs	\$3,192.50	\$957.75	\$957.75	\$1,596.25	\$159.63
31	Manage Strategic Resources for Supply Chain (CSCP)	✓	60hrs	\$4,606.00	\$1,381.80	\$1,381.80	\$2,303.00	\$230.30
<b>WORKPLACE SAFETY</b>								
32	WSQ Apply Workplace Safety and Health Policy	✓	2 Days	\$460.00	\$138.00	\$138.00	\$230.00	\$23.00
33	WSQ Develop a Risk Management Implementation Plan	✓	2 Days	\$300.00	\$90.00	\$90.00	\$150.00	\$15.00
34	WSQ Supervise Workplace Safety and Health Practices	✓	2 Days	\$600.00	\$180.00	\$180.00	\$300.00	\$30.00

NON-FUNDED COURSES		Training Duration	SMF Member	Non Member
COURSE FEE (EXCLUDING GST)				
<b>LEADERSHIP &amp; TEAM MANAGEMENT</b>				
1	High Emotional Intelligence (EQ) Leadership for Team Leaders & Managers	2 Days	\$500.00	\$560.00
2	How to Handle Conflict & Confrontation	1 Day	\$300.00	\$350.00
3	Negotiation Skills Best Practice	1 Day	\$300.00	\$350.00
4	Supervisory Management Skills - Leading, Coaching, Managing (Mandarin)	1 Day	\$300.00	\$350.00
<b>LOGISTICS &amp; SUPPLY CHAIN MANAGEMENT</b>				
5	Understanding Supply Chain	1 Day	\$400.00	\$450.00
6	Fundamentals of Purchasing Skills for New Buyers and Purchasers	2 Days	\$560.00	\$620.00
7	How To Negotiate With Vendors and Suppliers	2 Days	\$560.00	\$620.00
8	Import/Export Practices and Effective Uses of Letter of Credit	2 Days	\$500.00	\$560.00
9	Advanced Import/Export Documentation & Letter of Credit	2 Days	\$520.00	\$580.00
10	Inventory Management, Planning and Control	2 Days	\$560.00	\$620.00
11	Procurement and Inventory Management	2 Days	\$520.00	\$580.00
12	Warehouse and Storage Management	2 Days	\$500.00	\$560.00
13	Warehouse and Storage Management (Mandarin)	2 Days	\$500.00	\$560.00
14	Import/Export Documentation and Shipping Procedures	2 Days	\$500.00	\$560.00
<b>PRODUCTIVITY</b>				
15	Good Manufacturing Practices	2 Days	\$520.00	\$560.00
16	Kaizen Management	2 Days	\$520.00	\$560.00
17	Lean Manufacturing Principles and Implementation	2 Days	\$520.00	\$560.00
18	Statistical Process Control (SPC)	2 Days	\$600.00	\$600.00
19	New TPM: Total Productive Maintenance	2 Days	\$590.00	\$648.00
20	Productivity Improvement Techniques	2 Days	\$520.00	\$560.00
21	Practical Manufacturing Productivity & Cost Improvement Process	2 Days	\$540.00	\$590.00
22	Strategic Production Planning, Scheduling and Control	2 Days	\$520.00	\$620.00
23	Value Stream Mapping	2 Days	\$520.00	\$560.00
24	Implement Lean Six Sigma	2 Days	\$1,050.00	\$1,050.00
<b>SALES &amp; MARKETING</b>				
25	Develop an Effective Marketing Plan	2 Days	\$560.00	\$600.00
26	Effective Pricing Strategies	1 Day	\$400.00	\$450.00
27	How to Build Customer Loyalty	1 Day	\$400.00	\$450.00
28	Selling Skills and Sales Strategies	2 Days	\$560.00	\$600.00
29	Successful Sales Management	1 Day	\$300.00	\$350.00
<b>PERSONAL DEVELOPMENT</b>				
30	Analytical & Creative Thinking Skills	1 Day	\$350.00	\$400.00
31	Creative Problem Solving in Groups Using PRISM	1 Day	\$380.00	\$410.00
32	Effective Business Writing Skills	2 Days	\$560.00	\$600.00
33	Effective Office Administrative Skills	1 Day	\$300.00	\$350.00
34	Effective Presentation Skills	1 Day	\$300.00	\$350.00
35	Enhancing Communication and Interpersonal Skills	2 Days	\$560.00	\$600.00
36	Essentials of Email Writing and Etiquette	1 Day	\$300.00	\$350.00
<b>CUSTOMER SERVICE, FINANCE &amp; HUMAN RESOURCE</b>				
37	Customer Focused Telephone Tactics & Etiquette	1 Day	\$300.00	\$350.00
38	Managing Difficult Customers Effectively	1 Day	\$300.00	\$350.00
39	Effective Cash Flow Management	1 Day	\$300.00	\$350.00
40	Effective Costing Management, Budgeting and Analysis	1 Day	\$400.00	\$450.00
41	Financial Management for Non-Finance Personnel	1 Day	\$350.00	\$400.00

**Disclaimer:** SMF Centre for Corporate Learning Pte Ltd reserves the right to change the information provided above at any time without prior notice. Please note that for overseas clients applying for SMF CCL courses, bank charges will be borne by clients. Please check our website for the actual e-Certificate of Attainment (SOA) to be awarded by SSG for funded courses.

**References:** SME-Small and Medium Enterprises  
WSS-Workfare Skills Support up to 95% of funding for Singapore Citizens age 35 and above and earning equal or not more than \$2300 per month